

ARMED FORCES MEDICAL COLLEGE, PUNE

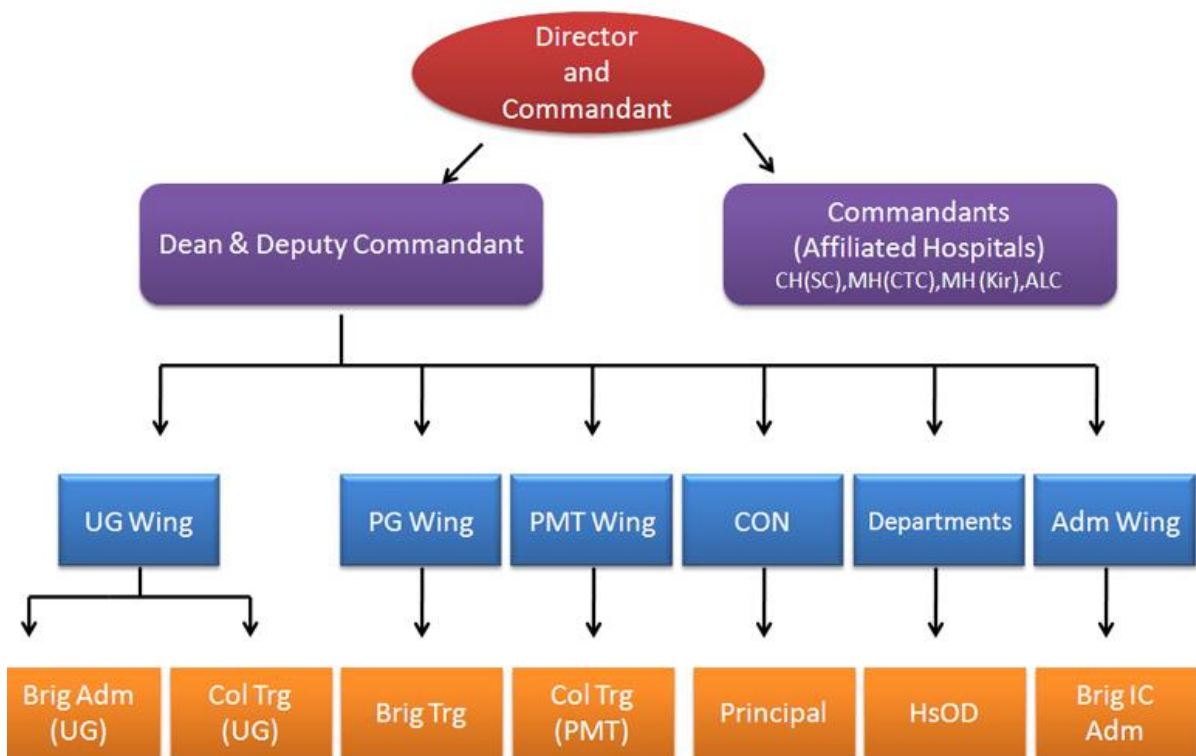


CITIZENS CHARTER

Armed Forces Medical College is a premier medical institute of India acknowledged as a centre of excellence for education and research. The college provides training to undergraduate and post-graduate medical and nursing students with assured career prospects in the defence services.

The institute was set up on 01 May 1948 by the recommendations of the BC Roy Committee by the amalgamation of various defence medical organizations. The "Graduate Wing" of AFMC was established on 04 August 1962 to provide a sustainable and steady intake of medical officers for the Indian Armed Forces. The institute is presently affiliated to the Maharashtra University of Health Sciences and is recognized by the MCI for conducting undergraduate and various post graduate medical courses

ADMINISTRATIVE STRUCTURE:



HISTORY

Armed Forces Medical College, Pune is a premier medical institution in India. AFMC has the distinction of being the first medical college set up by the Armed Forces of any country in Asia. The college is a unique institution which combines medical education with training specific to the health care needs of the Armed Forces. AFMC has been consistently rated among the top three medical colleges in India by surveys published by reputed newsmagazines for the past decade. It has received accreditation from NAAC with 'A' Grading and during re-accreditation carried out recently has been awarded cumulative grade point average of 3.51 out of a maximum 4, which was the highest ever awarded to any institution in India, till that time.

Armed Forces Medical College was established on 01 May 1948. The institution conducts training of medical undergraduates and post-graduates, nursing undergraduates and post-graduates, dental postgraduates and paramedical staff. Patient care forms an integral part of the training curriculum and the affiliated hospitals utilise the expertise available at AFMC. The institution is responsible for providing the entire pool of specialists and super specialists to Armed Forces by giving them in-service training. Thus AFMC forms the backbone of high quality professional medical care being provided to the Armed Forces.

OBJECTIVE

This Citizen's Charter is an expression of our commitment towards improving our services offered to make them more efficient and responsive and at the same time making our working more transparent to our valued patients. This Citizen's Charter is an attempt to bring the institute closer to its patients in the society. This Charter is made to provide a framework, which enables our users to know:

- | What services are available in this institute?
- | The quality of services they are entitled to.
- | The means through which complaints regarding denial or poor quality of service will be Redressed.

MISSION

The institute's mission is – TO REACH THE UNREACHED - to provide outstanding and affordable medical teaching and medical care in a patient friendly environment and in a spirit of compassion to all, regardless of race, caste, religion etc. AFMC is an Armed Forces organization dedicated to establishing a center of excellence in Medical teaching and health care and improving the well-being of the community through quality programmes of preventive medicine, medical education and research

LOCATION

Armed Forces Medical College
Solapur Road
Wanowrie
Pune-411040

CONTACT US

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STANDARDS OF SERVICE:

Students in the clinical terms receive training at the affiliated teaching hospitals. These include Command Hospital (Southern Command), Military Hospital (Cardiothoracic Centre), Military Hospital Kirkee, Artificial Limb Centre and Cantonment General Hospital, Pune. AFMC has produced more than 6500 doctors since 1966, when the first batch passed out. The 46 batches, which have stepped out of the portals of this institution, are rendering yeoman service to the Nation.

The College of Nursing was established in November 1964. With an annual intake of 40 students who are selected through an all India competitive examination, it has produced more than 1000 nursing officers for the Military Nursing Services. Graduates of AFMC have distinguished themselves through dedicated service in India as well as abroad in UN Peace keeping missions. At present, the college is conducting 89 training courses. At any given time almost 280 post graduate trainees are engaged in research and academic

activities of the highest standard under the stewardship of 285 highly qualified and accomplished members of the faculty at AFMC and affiliated teaching hospitals. Paramedical personnel from all three services receive professional training at AFMC. At any given time 80 JCOs and almost 700 NCOs are undertaking courses in various Departments. The finest clinicians, surgeons and stalwarts in medical science utilize their vast collective experience as teachers and researchers to pass on the baton of knowledge with unsurpassed devotion and care.

ENQUIRIES

- | Location guide map is available and directional signboards are fixed in each floor.
- | Enquiries counter exist at the reception (ambulatory entrance and main entrance)

1. Undergraduate Course	Brig Sunny Eapen Brig Adm (UG) Tele +91 20 26334230, +91 20 26330781 Fax 26334236
2. MBBS Admission	Lt Col Animesh Chaturvedi OIC Admission Cell Tele +91 20 26334209, +91 20 26334223 oicadmission@gmail.com
3. Post Graduate course	Brig Trg Tele/ fax +91 20 26331580
4. Nursing courses	College of Nursing Tele / fax 26334204
5. College Administration	Brig i/c Adm Tele Fax 26333065, 26363300

BLOOD BANK

- | Open for 24 hours and caters to external request also
- | A licensed blood bank is available in the hospital to cater to the requirements of the patients.
- | All blood is tested for HIV, HBV and HCV, VDRL in addition.
- | Blood Component separation facility available (Concentrate Human RBC, Fresh Frozen Plasma & Platelet concentrate.)

BANK & ATM

- | The Indian Overseas Bank has a fully – fledged branch with ATM facility in the college premises for the convenience of Staff, Students & patients.

UNDERGRADUATE & POST GRADUATE TRAINING PROGRAMME

UNDERGRADUATE TRAINING PROGRAMME

MBBS

POST GRADUATE TRAINING PROGRAMMES

Degree	Subject	Number of Seats
MSc	M.Sc - Anatomy	-
	Master of Hospital Administration	-
MD	Anaesthesiology	15
	Bio-Chemistry	2
	Dermatology , Venereology & Leprosy	4
	General Medicine	22
	Hospital Administration	8
	Immuno Haematology & Blood Transfusion	2
	Microbiology	9
	Paediatrics	8
	Pathology	10
	Pharmacology	2
	Physiology	4
	Psychiatry	5
	Radio Diagnosis/Radiology	7
	Sports Medicine	2
	Social & Preventive Medicine / Community Medicine	12
Tuberculosis & Respiratory Diseases / Pulmonary Medicine	4	
MD / MS	Anatomy	4
	Obstetrics & Gynaecology	8
	Ophthalmology	8
MS	ENT	6
	General Surgery	21
	Orthopaedics	3

PG DIPLOMA COURSES

PG Diploma Courses

Subject	Number of Seats
Diploma in Dermatology, Venereology and Leprosy	2
Diploma in Anesthesia	2
Diploma in Child Health	-
Diploma in Clinical Pathology	-
Diploma in Hospital Administration	6
Diploma in Industrial Health	-
Diploma in Obstetrics & Gynaecology	4
Diploma in Ophthalmology	2
Diploma in Oto-Rhino-Laryngology	2
Diploma in Psychological Medicin	1
Diploma in Public Health	3
Diploma in Radio-Diagnosis	1

SUPER SPECIALITY AND PHD

Super Speciality & PhD Courses

Degree	Subject	Number of Seats
DM	Cardiology	1
M.Ch	Cardio Thoracic Surgery	3
	Neuro Surgery	3
	Paediatric Surgery	-
	Plastic Surgery	3
PhD	Pathology	-

PARAMEDICAL COURSES

Name of Course	Authorized Seats
BACHELOR OF PARAMEDICAL TECHNOLOGY (Laboratory Technician)	30
BACHELOR OF PARAMEDICAL TECHNOLOGY (Radiographic Technician)	15
BACHELOR OF PARAMEDICAL TECHNOLOGY (Radiotherapy Technician)	05
BACHELOR OF PARAMEDICAL TECHNOLOGY (Cardio Technician)	05
BACHELOR OF PARAMEDICAL TECHNOLOGY (Neuro Technician)	05
BACHELOR OF PARAMEDICAL TECHNOLOGY (Blood Transfusion Technician)	05
BACHELOR OF PARAMEDICAL TECHNOLOGY (Optometry Technician)	05

Name of Course	Authorized Seats
BACHELOR OF PARAMEDICAL TECHNOLOGY (Perfusionist)	05
BACHELOR OF PARAMEDICAL TECHNOLOGY (Operation Theatre Technician)	10
BACHELOR OF PARAMEDICAL TECHNOLOGY (Endoscopy Technician)	05
BACHELOR OF PARAMEDICAL TECHNOLOGY (Community Medicine/Health Inspector/ Emergency Medical Services)	05
Total Seats	95

NURSING COURSES

Nursing Courses

The nursing courses conducted by the College of Nursing under AFMC are given in the following table:

Courses	Design capacity	Duration
Basic BSc nursing	40	4 years
Post Basic BSc nursing	20	2 years
MSc nursing	10	2 years
Post basic diploma/ certificate course in Operation Room nursing	08	2 year
Post basic diploma/ certificate course in Orthopedic and Rehabilitation nursing	06	1 year
Post Basic Diploma/ Certificate course in Oncology Nursing	04	1 year
Post Basic Diploma/ Certificate course in Cardiothoracic Nursing	04	1 year
Post Basic Diploma/ Certificate course in Neonatal Nursing	04	1 year

COMPLAINTS AND GRIEVANCES:

- | There will be occasions when our services will not be upto your expectations.
- | Please do not hesitate to register your complaint. It will only help us serve you better.
- | There is a redressal forum that function in association with the Quality & Standards Dept to attend to all grievances.
- | Every grievance will be duly acknowledged.

GENERAL INSTRUCTIONS

Smoking

- | AFMC is a "No smoking zone". Patients and their attendants are strictly prohibited from smoking in the hospital premises.

Silence:

- | Silence is essential in a hospital and college. Even minor noises can disturb people who are not feeling well. Visitors are requested to speak softly and avoid unnecessary noise. Attendants are advised to keep down the volume on

their television sets. Patient's relatives are advised not to crowd the area outside the patient rooms. Hospital staff is under instruction to take necessary steps to prevent noise and crowding.

Parking:

- | Please ensure that vehicles are not parked in "No parking area" and they do not hinder emergency cases from immediate and quick access to the emergency department.

RESPONSIBILITIES OF THE USER:

- | The success of this charter depends on the support we receive from our users.
- | Please try to appreciate the various constraints under which the hospital is functioning.
- | Please help us in keeping the hospital and its surroundings neat and clean.
- | Please use the facilities of this hospital with care.
- | Beware of Touts.
- | Please refrain from demanding undue favours from the Staff and officials
- | Please provide useful feedback and constructive suggestions.